

DORRINGTON HOUSE (Wells)



NEWSLETTER

Publisher & Writer: Helen S

Volume no. 11 Issue no. 3

Date: July 2020

Regional Manager's Column



Dear family and friends

The first half of the year is now behind us, who would have thought 2020 would turn out this way!

Our staff have been working tirelessly throughout this pandemic to ensure the residents are stimulated, kept active and kept in touch with their loved ones!

Join me as we look back over the last few months.

Congratulations! Employees of the Month



May 2020 – Danielle

Settling into her job so well, being kind & considerate to the residents & stepping into different roles when needed.

Nominated by: Staff

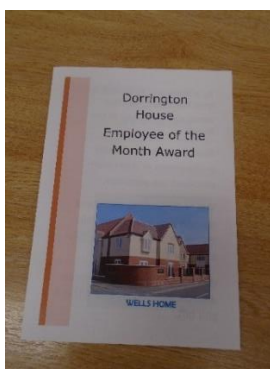


June 2020 – Maria

For helping out at very short notice.

Nominated by: Staff.

Each employee of the month is rewarded with a bottle of wine & certificate from the Dorington family 😊



Please note: Residents, Relatives, Any Visitors and Staff can nominate any staff members, the forms are available for you to complete, placed next to the signing in sheet in the main entrance.

You can also email your nominations to us:

wells@dorringtonhouse.com



Keeping in touch...

Emails are checked daily during office hours, Monday to Friday, if you would like to send a message to your relative/friend then feel free to email us. We will ensure your email is printed, delivered & read out on your behalf.

Our email address is:

wells@dorringtonhouse.com

Team leaders have their own email too, you can contact them directly and also send messages and photos for your loved one:

wellsteam@dorringtonhouse.com

Dorrington House Website

Up to date information, pictures of your relatives can be found on the Dorrington House website click on the Wells logo and follow the links www.dorrington-house.co.uk

Residents Birthday Celebrations



July- 1st Patricia E.
15th Andrew B.
11th Michael Y.

August- 13th Philip L.
13th Douglas J.

September - 12th Gordon P.
6th Edward E.

Birthday Cakes

Made by our cooks



Renate



Raymond

Hair & Nail Health

At present the home is on lockdown and only essential health visits are taking place e.g. Doctors, Nurses.



On their return following lockdown:
Tina (Hairdresser) comes in every THURSDAY.

Tina & Keighley (Foot Practitioners) visit us every 4-6 weeks.

If you would like your relative to be seen by either, let a Team Leader know and we will arrange it, they will invoice you directly for any treatments undertaken.

Welcome

We have great pleasure in welcoming our new members of Staff:
Kelly (Health Care Assistant) and Georgia (Domestic Assistant).

On the patio

Our residents enjoy sitting in our patio area and having a cup of tea!
We have just replaced two parasols for some much needed shade!



Paddy



Dougie



Ada



Freda

Playing Darts

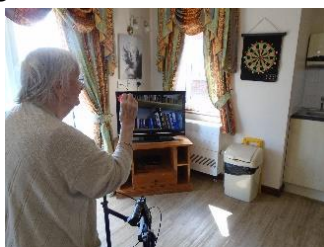
Our residents enjoyed playing darts



Sue



Paddy



Ada

Playing with Balloons

Ali (staff) & Renate



Dorrington House 12th Birthday!

We celebrated our 12th birthday on 12th May with a lovely surprise from our local Fish n Chip Shop (French's) who kindly delivered to us Fish and Chips for all residents and staff to enjoy!





Gladys



Terry



Sue



Roy



Pat

Present from Norwich City Football Club



Two gentlemen delivered to the home a signed football shirt from Norwich City Football Club and a card:

As the virus continues in its reach, everyone at Norwich City Football Club would like you to know that we will never take for granted your dedication and selflessness.

This gift comes with our love and deep gratitude from the players, staff, and supporters

With love and thanks,

Delia and Michael

V E day Celebrations



Sue & Iulia



Ada & Freda



Monty & Iulia



Claude



Stanley



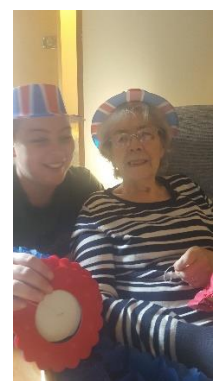
Ken



Anne



Sylvia



Gladys

Dancing

Sue (staff) & Raymond enjoying 50's music





We need ideas for more activities that will bring more fulfilment to the lives of our residents, if you have any thoughts and ideas please let us know.

Tuck Shop In the Foyer (open 24hrs)



We stock a range of toiletries, bath foam, shampoo, toothpaste etc.

The care staff will assist all our residents who want to visit the shop.

Should you not have cash available; the Friends of the Home will invoice the person that deals with the financial affairs.

Should you or your advocate NOT wish us to purchase any items for you, please inform the management so we can document this on our records.

Possessions and Valuables

Dorrington House is not insured against resident's personal effects, clothing, cash, or valuables going missing or accidentally broken, therefore residents or their nominated advocate or relative are advised to arrange your own household cover.

We also strongly advise that residents do not have cash in their possession in the Home, we cannot be held responsible for any losses.

We can provide a bedside unit with a lockable drawer if the resident is able to be responsible for the key, but again, Dorrington House accepts no liability for any items going missing. (Please refer to your contracts.)

A very kind granddaughter of a resident in our Dereham Home has fund raised for all the Dorrington House Homes and she raised enough money to buy each Home two 10" portable tablets for the residents to use 😊

Thank you to Jade and Well Done!



Wheelchairs

Should your loved one require a wheelchair, you will need to purchase one for them and it must be identified with the resident's name and stored in their rooms.

Friends of the Home

All entertainment, trips out and activities are funded by the Friends of Dorrington House Wells.

We greatly appreciate all the donations you make throughout the year. Without your support these activities, which all residents really enjoy and are a vital source of social and mental stimulation, would not be possible.



Come & Join Us



We are looking for volunteers to help us with our future activities and to join Friends of Dorrington House Committee.

Wall Safe

We are pleased to announce that we are able to offer you the facility of purchasing a safe from us, £55 each which includes installation, for Resident's rooms. Let Laurence or Helen in the Office know if you would like one.

Residents & Relatives Meetings after lockdown

Resident & Relatives Meetings are held on the third Friday of every month at 14:00. You are very welcome to attend to have your say on events & happenings in the home, we welcome any suggestions for forthcoming events or activities. If you are unable to attend, but you would like to contribute you can leave us a note, send an email, phone or come in the office to discuss it.

Care Plan Reviews after lockdown

We invite you to attend care plan reviews; we can be flexible on dates and times, please see a Team Leader for more information.

Net Pants for pads

Can we take this opportunity to remind everyone that we do not provide net stretch pants for our residents; Families are required to purchase these if your loved ones require them. Please speak to our Team Leaders who will be able to provide you with more information i.e. where to purchase and what size is required etc.

Clothes Protectors

Should your loved one need clothing protection (aprons/bibs) to wear during mealtimes, you are required to provide these for them please.

Personal Belongings



Just a reminder to make sure that all of your relatives' clothing, shoes, slippers are marked with their name, this also includes wallets and handbags, teeth, hearing aids and glasses too as these are the type of things that go missing and it is much easier to return items to the rightful owners when they are marked with their name. Also, just a reminder that we cannot be held responsible for items, items of value or worse still sentimental value going missing or getting broken. If something is especially dear to you, please take it home and keep it safe.

Coronavirus

In these testing times, life goes on as normally as it can do in our home and we can assure you that we are caring and looking after our residents.

Please feel free to contact us to speak or facetime your loved one on:

WhatsApp the Number is:

07496170463

Zoom – please add
wells@dorringtonhouse.com

However, please call us on our usual number 01328 710178 to arrange a time to speak with your loved one first!

Thank you for all your messages, pictures and emails, they mean so much, they really do, they give the residents and staff a real boost.

Take care everyone and we hope to see you soon