

DORRINGTON HOUSE (Wells)



NEWSLETTER

Publisher & Writer: Helen S

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Manager's Column



Dear family and friends

Welcome to the October edition of Dorrington House Newsletter.

Summer has gone, but we are preparing for a great autumn.

I would like to say Welcome to all our new residents and staff who have joined us since the last edition!

Join me in looking back at what has been happening over the past few months.

Hope you enjoy the read!

Congratulations! Employees of the Month



July 2020 – Ionela T

Being helpful, picking up shifts,
supporting staff &
residents

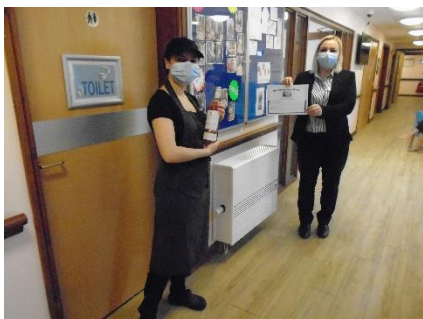
Nominated by: Staff



August 2020 – Ion

For picking up shifts, working hard and
being reliable.

Nominated by: Staff

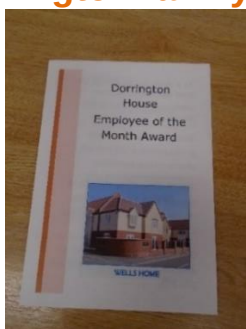


September 2020 – Cosmina

For standing in as cook at very short notice, doing it well & with good humour.

Nominated by: Staff

Each employee of the month is rewarded with a bottle of wine & certificate from the Dorrington family 🍷



Please note: Residents, Relatives, Any Visitors and Staff can nominate any staff members, the forms are available for you to complete, placed next to the signing in sheet in the main entrance.

You can also email your nominations to us:

wells@dorringtonhouse.com

Employee of the Month – for 3 times

Madalina & Maria have both received Employee of the Month three times, so they have been awarded a £25 gift voucher. Well done !!



Keeping in touch...

Emails are checked daily during office hours, Monday to Friday, if you would like to send a message to your relative/friend then feel free to email us.

We will ensure your email is printed, delivered & read out on your behalf.

Our email address is:

wells@dorringtonhouse.com

Team leaders have their own email too, you can contact them directly and also send messages and photos for your loved one:

wellsteam@dorringtonhouse.com

Dorrington House Website

Up to date information, pictures of your relatives can be found on the Dorrington House website click on the Wells logo and follow the links www.dorrington-house.co.uk

Residents Birthday Celebrations



October – 12th Cyril J.

14th Roy D.

22nd Muriel E.

November- 9th Gladys P.
10th Leonard N.

December - 12th Claude W.
16th Celia T.
24th Audrey C.
26th Joyce R. 2

Birthday Cakes

Made by our cooks



Gordon



Dougie



Philip

Hair & Nail Health



We are pleased to say that both our hairdresser and foot practitioners are welcome back into our home now Tina (Hairdresser) comes in every SATURDAY.

Tina & Keighley (Foot Practitioners) visit us every 4-6 weeks.

If you would like your relative to be seen by either, let a Team Leader know and we will arrange it, they will invoice you directly for any treatments undertaken.

Welcome

We have great pleasure in welcoming our new members of Staff:

Ionela T. (Team Leader) who has worked for us previously, Cosmina (support worker & laundry assistant) Annmarie (night care assistant), Stefan (care Assistant) and Ionela P. (Care Assistant)



To Danielle who has been promoted to Team Leader



We said Goodbye to Susan who retired after working for DH wells for 8 years.



New garden Furniture

Lorraine & Steve Dorrington have bought us 4 sets of garden furniture complete with parasols and bases.

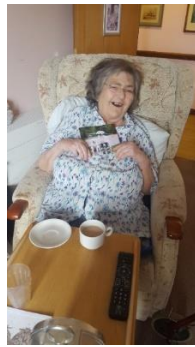


Activities

Residents enjoying activities



Cyril



Sue



Gladys



Roy

Reading

Our residents enjoy reading

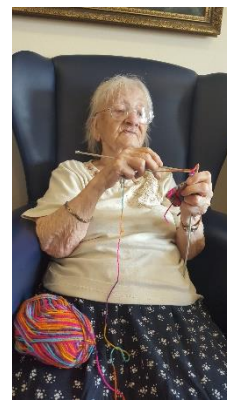


Gordon



Brian

Knitting



Ada

Enjoying Ice Cream, yummy..



Cyril



Ada & Freda

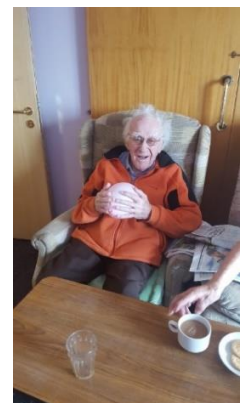


Muriel

Playing with Balloons



Betty



Cyril



Edward



Pat



Roy



Tom



Sue & Renate

Gardening

Celia watering the flowers outside.



Wheelchairs

Should your loved one require a wheelchair, you will need to purchase one for them and it must be identified

with the resident's name and stored in their rooms.

Friends of the Home

All entertainment trips out and activities are funded by the Friends of Dorrington House Wells.

We greatly appreciate all the donations you make throughout the year. Without your support these activities, which all residents really enjoy and are a vital source of social and mental stimulation, would not be possible.



Come & Join Us

We are looking for volunteers to help us with our future activities and to join Friends of Dorrington House Committee.

We need ideas for more activities that will bring more fulfilment to the lives of our residents, if you have any thoughts and ideas please let us know.

Tuck Shop In the Foyer (open 24hrs)



We stock a range of toiletries, bath foam, shampoo, toothpaste etc.

The care staff will assist all our residents who want to visit the shop.

Should you not have cash available; the Friends of the Home will invoice the person that deals with the financial affairs.

Should you or your advocate NOT wish us to purchase any items for you, please inform the management so we can document this on our records.

Possessions and Valuables

Dorrington House is not insured against resident's personal effects, clothing, cash, or valuables going missing or accidentally broken, therefore residents or their nominated advocate or relative are advised to arrange your own household cover.

We also strongly advise that residents do not have cash in their possession in the Home, we cannot be held responsible for any losses.

We can provide a bedside unit with a lockable drawer if the resident is able to be responsible for the key, but again, Dorrington House accepts no liability for any items going missing. (Please refer to your contracts.)

Wall Safe

We are pleased to announce that we are able to offer you the facility of purchasing a safe from us, £55 each which includes installation, for Resident's rooms. Let Laurence or Helen in the Office know if you would like one.

Net Pants for pads

Can we take this opportunity to remind everyone that we do not provide net stretch pants for our residents; Families are required to purchase these if your loved ones require them. Please speak to our Team Leaders who will be able to provide you with more information i.e. where to purchase and what size is required etc.

Clothes Protectors

Should your loved one need clothing protection (aprons/bibs) to wear during mealtimes, you are required to provide these for them please.

Personal Belongings



Just a reminder to make sure that all of your relatives' clothing, shoes, slippers are marked with their name, this also includes wallets and handbags, teeth, hearing aids and glasses too as these are the type of things that go missing and it is much easier to return items to the rightful owners when they are marked with their name. Also, just a reminder that we cannot be held responsible for items, items of value or worse still sentimental value going missing or getting broken. If something is especially dear to you, please take it home and keep it safe.

Coronavirus

In these testing times, life goes on as normally as it can do in our home and we can assure you that we are caring and looking after our residents.

Please feel free to contact us to speak or facetime your loved one on:

WhatsApp the Number is:

07496170463

Zoom – please add

wells@dorringtonhouse.com

However, please call us on our usual number 01328 710178 to arrange a time to speak with your loved one first!

Thank you for all your messages, pictures and emails, they mean so much, they really do, they give the residents and staff a real boost.

Take care everyone and we hope to see you soon