

DORRINGTON HOUSE (WELLS)



NEWS LETTER

Publisher & Writer: Helen Shaw Volume no. 11 Issue no. 1 Date: January 2020

Sotak's Column



Hello everyone, Christmas has come and gone, and what a wonderful time it was for our residents and staff!

I hope you enjoy reading as we recap on the last few months of 2019 here at Dorrington House Wells and share our plans for the coming months.

Congratulations! Employees of the Month



November 2019 – Dana

Going above and beyond her job role as a carer and for the staff accommodation.

Nominated by: Staff



December 2019 – Mandy

For all her effort and dedication for our Resident's choir.

Nominated by Staff



January 2020- Shirley

For being helpful to staff & residents.

Nominated by: Staff

As from January 2020, in addition to a certificate, each Employee of the Month will also be rewarded with a bottle of wine from Lorraine & Steve Dorrington

Please note: Residents, Relatives, any Visitors and Staff can nominate any staff members, the forms are available next to the signing in sheet in the Entrance.



Keeping in touch..

Emails are checked daily during office hours, Monday to Friday, if you would

like to send a message to your relative/friend then feel free to email us.

We will ensure your email is printed, delivered & read out on your behalf.

Our email address is:

wells@dorringtonhouse.com

Team leaders have their own email, you can contact them directly

wellsteam@dorringtonhouse.com

happy birthday!

January

7th Betty

13th Terrance

14th Bertram

14th Stanley

15th Ada

20th Ann

February

9th Brian H

16th Susan

25th Hugh

March

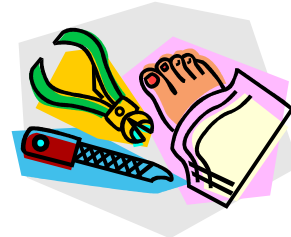
15th Cynthia

20th Daphne

Hair & Nail Health



&



Tina our Hairdresser comes in every THURSDAY.

Tina & Keighley the Foot Practitioners visit us every 4-6 weeks.

If you would like your relative to be seen by either please let a Team Leader know and we will arrange it, they will also invoice you directly for any treatments.

Birds of Prey

Came to visit us and were a hit with our residents.



Doug



Freda



Sue

Alpacas

Ian brought his alpacas to see our residents



Sotak



Michael



Paddy

Pat the Dog

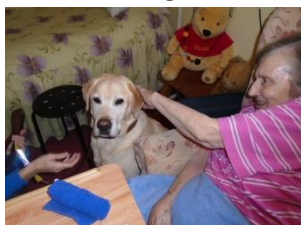
Celia & Gus came to meet the residents



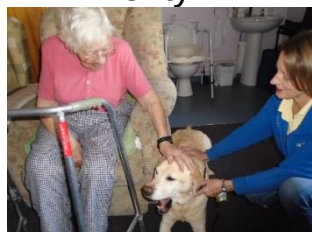
Dougie



Monty



Anne



Betty



Michael



Brian



Stanley



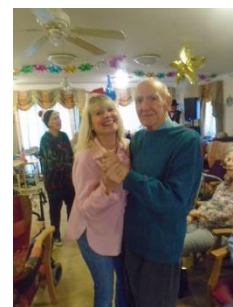
Sue

Christmas Party

Chris came in for our Residents Christmas Party, it was a great afternoon & we raised £200.00 from the Christmas Raffle.



Sylvia, Ada & Paddy



Hugh & Caroline



Paddy & Brenda



Robin & Mrs Bishop



Breda & Michael



Betty & Cyril

Baking

Pat & Sylvia baking and decorating buns





Yummy!

New TV's



Steve and Travis Dorrington have installed smart TV notice boards; a new facility that will dramatically increase both information, communication with visitors & the activities for residents. Each home has one in reception displaying information, similar to those you now see in surgeries etc. We have one solely for activities where we can go on you tube & search anything residents might be interested in. E.g. music from the past, changing pictures, video of the street where they came from, went to school etc. The list is endless, we can even mirror games from our mobile phones; Jigsaws, Scrabble, Ludo, Draughts.

There is also one in each staffroom displaying information, training support & policies etc.

All future events are displayed on the TV's. Please, next time you visit have a look, let us know what you think.

New Flooring

Lorraine and Steve Dorrington are delighted to inform you about our refurbishments!

All the three homes' corridors, lounges and reception areas now have new vinyl 'wood' plank flooring. Its looks great and we have received many positive comments!



Wheelchairs

Should your resident require a wheelchair, you will need to purchase one for them.

All Wheelchairs & the footplates must be identified with the resident's name and stored in their rooms.

Friends of the Home

All entertainment trips out and activities are funded by Friends of Dorrington House Wells. We greatly appreciate all the donations that you make throughout the year, without your support these activities, which all residents really enjoy, and which are a vital source of social and mental stimulation, would not be

possible. 

***DORRINGTON HOUSE WELLS - SPONSORED**



9 Miles Holkham – Wells

To raise funds for Friends of the Home!

Saturday 7th March 2020

If you would like to sponsor us, or
would like to join us, please pop into the
office or email us.

Thank you for your support

Come & Join Us



We are looking for volunteers to help us
with our future activities and to join
Friends of Dorrington House Committee.
We need ideas for activities that will
bring some fulfilment to the lives of our
residents, if you have any thoughts and
ideas please let us know.

Tuck Shop (open 24hrs)

We stock a range of toiletries, bath foam,
shampoo, toothpaste etc.

The care staff will help all our residents
who want to visit the shop which is
situated in Reception/Entrance. Should
you not have any cash available; the
Friends of the Home can invoice the
person that deals with your financial
affairs.

**Should you or your advocate NOT
wish us to purchase any items for you
then please inform the management
so we can document this on our
records.**

Possessions and Valuables

Dorrington House is not insured against
resident's personal effects, clothing, cash
or valuables going missing, therefore
residents or their nominated advocate or
relative are advised to arrange your own
household cover.

We also strongly advise that residents do
not have cash in their possession in the
home, we cannot be held responsible for
any losses.

We can provide a bedside unit with a
lockable drawer if the resident is able to
be responsible for the key, but again,
Dorrington House accepts no liability for
any items going missing. (Please refer to
your contracts.)

Safe

We are pleased to announce that we are
now offering you the facility of
purchasing a safe from us, £50 each, for
Resident's rooms. We will install it for
you (included in the price).
Let Sotak or Helen know if you would like
one.

Resident's & Relatives Meetings

Resident & Relatives Meetings are held
on the third Friday of every month at
14:00. You are very welcome to attend to
have your say on events & happenings in
the home, we welcome any suggestions
for forthcoming events or activities.
If you are unable to attend, but you
would like to contribute you can leave us
a note, send an email, phone or come in
the office to discuss it. Many thanks.

Care Plan Reviews

We invite you to attend care plan
reviews; we can be flexible on dates and
times, please see a Team Leader for
more information, including dates for
your loved one. Team Leaders will also
email you inviting you to regular
Reviews.

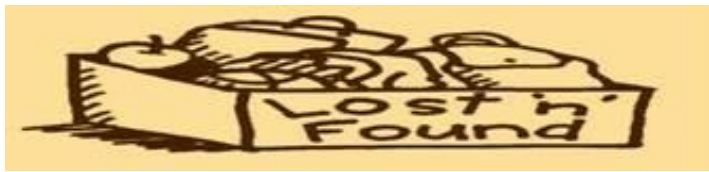
Net Pants

Can we take this opportunity to remind everyone that we do not provide net stretch pants for our Residents; Families are required to purchase these if your loved ones require them. Please speak to our Team Leaders who will be able to provide you with more information i.e: where to purchase and what size is required etc.

Clothes Protectors

Should Residents need aprons/bibs to wear during mealtimes to protect their clothing, you will need to purchase these for them please.

Personal Belongings



Just a little reminder to make sure that all of your relatives' clothing, shoes, slippers are marked with their name, this also includes wallets and handbags, teeth, hearing aids and glasses too as these are the type of thing that go missing and it is much easier to return things to the right people if they are marked with their name. Also, just a reminder that we cannot be held responsible for items, items of value or worse still sentimental value going missing. If something is especially dear to you, please take it home and keep it safe.

January 2020 Survey Quality of the Meals & Surroundings of the Home

We would be grateful if you could complete the questionnaire emailed to you all, or we have copies in the signing in area for you to complete if you prefer and return to us by **25th February** as we very much appreciate your views and comments.



**Please see posters
displayed in the home
of all Activities**

Forthcoming Events:

*Chris (entertainer) – 14th
February (Valentine's Day) at
14:00*

*Sponsored Walk
March 7th*

Staff Long Service Awards

HUGE Congratulations to the following staff for their long service with Dorrington House Wells

5+ Years Service: Mandy (2010) Cate (2011), Nico (2011), Madalina (2012), Susan (2012)

10+ Years Service: Helen (2008)

Thank you all so much for your commitment, hard work and loyalty, we are all one big family! We very much appreciate what you do. *Lorraine & Steve Dorrington* 😊😊

NB: Awards & Certificates will be notified at the end of February 2020.

Staff with 100% attendance

“Thank you” and “well done” to the Wells Team for their commitment to the home throughout the year.

We are particularly proud of the following staff who had 100% attendance recorded from May to October 2019 – they are a credit to the Home and themselves: **Iulia, Helen, Luke, Maria, Ali, Christine, Andrea, Philip, Sadie, Carla, Pam, Emma G and Cate.**

*Thank you all very much indeed from
Lorraine & Steve Dorrington* 😊😊