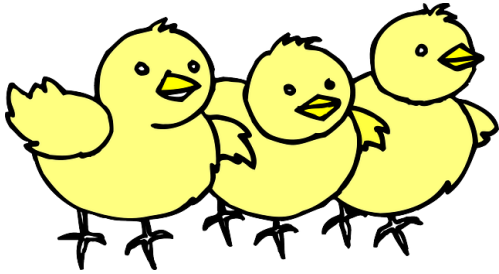


DORRINGTON HOUSE (WELLS)



NEWS LETTER

Publisher & Writer: Helen Shaw Volume no. 11 Issue no. 2 Date: April 2020

Regional Manager's Column



Hello everyone, what a few months we have had! I do not think any of us expected to start 2020 like this, thankfully it looks like the worst is behind us now! Please join me in looking back at what has been happening in the home over the past few months.

Congratulations! Employees of the Month



February 2020 – Tanya

For stepping in to cover the cook shifts



March 2020 – Lorraine S

The care she has for the residents and staff, and helps where she can, also always being happy



April 2020- Madalina

For going the extra mile & helping to lead our night shifts

Please note: Residents, Relatives, any Visitors and Staff can nominate any staff members, the forms are available next to the signing in sheet in the Entrance.

Winners receive a bottle of Bubbly and a Certificate



Keeping in touch...

Emails are checked daily during office hours, Monday to Friday, if you would like to send a message to your relative/friend then feel free to email us. We will ensure your email is printed, delivered & read out on your behalf.

Our email address is:

wells@dorringtonhouse.com

Team leaders have their own email, you can contact them directly

wellsteam@dorringtonhouse.com

happy birthday!

April

24th Brian S.

30th Freda T.

May

25th Anne B.

8th Michael A.

9th Kenneth E.

26th Sylvia S.

16th Raymond H.

June

8th Renate N.

22nd Mabel P.

29th Jean B.

Hair & Nail Health



Tina our Hairdresser comes in every THURSDAY.

Tina & Keighley the Foot Practitioners visit us every 4-6 weeks.

If you would like your relative to be seen by either please let a Team Leader know and we will arrange it, they will also invoice you directly for any treatments.

At present the home is on lockdown and only essential health visits are taking place e.g. Doctors, Nurses.

Choir

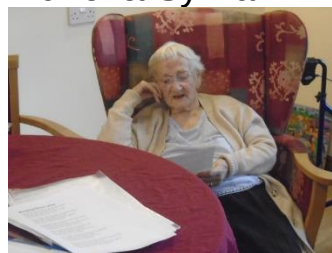
Residents enjoy the choir sessions.



Muriel & Sylvia



Freda



Ada



Paddy & Sue

Baking

Our residents enjoy their baking sessions



Ada



Paddy



Sylvia

Playing Hoops



Sylvia, Freda, Cyril & Pat



Paddy



Claude

Pancake Day

Our residents enjoyed their pancakes on Shrove Tuesday



Cyril



Freda



Muriel & Hugh

Valentine Decorations

Our residents Susan, Pat & Sylvia enjoying making the Valentine decorations for the Home



Puzzles

Our residents enjoy jigsaws puzzles and word searches



Sylvia & Cyril



Sue



Claude & Pat



Cyril & Ada

Easter

The Chocolate Factory and the local COOP kindly donated eggs for our

residents



Claude

Freda



Cyril



Dougie



Ada



Paddy



Ken



Raymond

Yummy

Each home has one in reception displaying information, similar to those you now see in surgeries.

We have one solely for activities where we can go on you tube & search anything residents might be interested in. E.g. music from the past, changing pictures, video of the street where they came from, went to school etc. The list is endless, we can even mirror games from our mobile phones, jigsaws, scrabble, Ludo, Draughts.

There is also one in each staffroom displaying information, training support & policies etc.

New Flooring

Lorraine and Steve Dorrington are delighted to inform you that all the new flooring was installed without any problems.

All the corridors, lounges and the reception area now have new vinyl 'wood' plank flooring. Its looks great and we have received many positive comments!



New TV's



Steve and Travis Dorrington installed smart TV notice boards last year; a new facility that will dramatically increase both information, communication with visitors & the activities for residents.



Wheelchairs

Should your resident require a wheelchair, you will need to purchase one for them.

All Wheelchairs must be identified with the resident's name and stored in their rooms.

Friends of the Home

All entertainment trips out and activities are funded by Friends of Dorrington House Wells. We greatly appreciate all the donations that you make throughout the year, without your support these activities, which all residents really enjoy, and which are a vital source of social and mental stimulation, would not be

possible. 

Tuck Shop (open 24hrs)

We stock a range of toiletries, bath foam, shampoo, toothpaste etc.

The care staff will help all our residents who want to visit the shop which is situated in Reception/Entrance. Should you not have any cash available; the Friends of the Home can invoice the person that deals with your financial affairs.

Should you or your advocate NOT wish us to purchase any items for you then please inform the management so we can document this on our records.

Possessions and Valuables

Dorrington House is not insured against resident's personal effects, clothing, cash or valuables going missing, therefore residents or their nominated advocate or relative are advised to arrange your own household cover.

We also strongly advise that residents do not have cash in their possession in the home, we cannot be held responsible for any losses.

We can provide a bedside unit with a lockable drawer if the resident is able to be responsible for the key, but again, Dorrington House accepts no liability for any items going missing. (Please refer to your contracts.)

Safe

We are pleased to announce that we are now offering you the facility of purchasing a safe from us, £55 each including installation, for Resident's rooms. We will install it for you. Let Laurence or Helen know if you would like one.

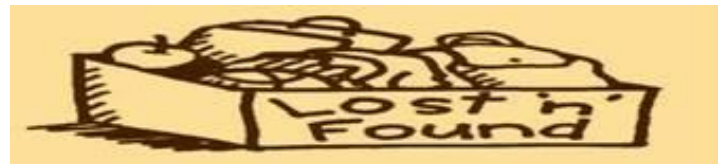
Net Pants

Can we take this opportunity to remind everyone that we do not provide net stretch pants for our residents; Families are required to purchase these if your loved ones require them. Please speak to our Team Leaders who will be able to provide you with more information i.e.: where to purchase and what size is required etc.

Clothes Protectors

Should you resident need aprons/bibs to wear during mealtimes, you will need to purchase these for them please.

Personal Belongings



Just a little reminder to make sure that all of your relatives' clothing, shoes, slippers are marked with their name, this also includes wallets and handbags, teeth, hearing aids and glasses too as these are the type of thing that go missing and it is much easier to return things to the right people if they are marked with their name. Also, just a reminder that we cannot be held responsible for items, items of value or worse still sentimental value going missing. If something is especially dear to you, please take it home and keep it safe.

Coronavirus

In these testing times, life goes on as normal in our home, and we can assure you that we are caring & looking after our residents as usual, please feel free to contact us to speak or do a live video call to your loved one on WhatsApp, the Number is:

07496170463

But, please call us first on our usual number 01328 710178 to arrange a time to do the video call or speak with your loved one.



Claude



Freda



Muriel

Coronavirus Pandemic

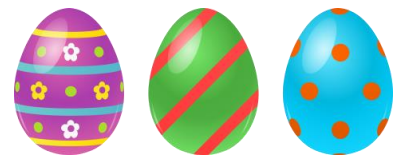
We are doing very well keeping our Residents safe.

Thank you for all your messages and emails, they mean so much.

Dates for Your Diary

As per coronavirus guidelines, meetings and events have been postponed until further notice.

Sarah C, a local artist donated some of her lovely artwork, on note cards for our residents to write to their families



All our residents received an Easter Treat to enjoy provided by Steve & Lorraine

The staff were not forgotten and received an Easter Treat too!

