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# DORRINGTON HOUSE (DEREHAM)

Tel: 01362 695840 or

Email: [dereham@dorringtonhouse.com](mailto:dereham@dorringtonhouse.com)

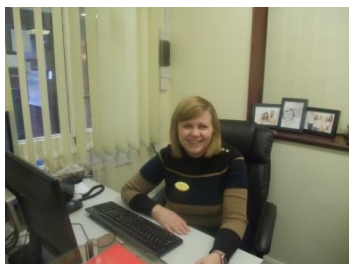


## NEWS LETTER



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Publisher: Kim Carlton & Debbie Church Volume no.8 Issue no.4 Date: October 2017



Hi Everyone,

Welcome to the October's addition of our Dorrington House Newsletter. We hope you find this Newsletter, enjoyable to read, fun and informative, happy reading everyone!



### Residents Birthday Celebrations

**OCTOBER:** Irene B 4<sup>th</sup>, Peggy 15<sup>th</sup>, John B 24<sup>th</sup>, Jeanette 29<sup>th</sup>

**NOVEMBER:** Harry 6<sup>th</sup>, Jean W 19<sup>th</sup>, Maria V 21<sup>st</sup>

**DECEMBER:** Florence 19<sup>th</sup>, Patricia B 22<sup>nd</sup>

### CQC Inspection

CQC visited us in September to carry out our Inspection. We await our report in the next few weeks.

## **Congratulations to our Employee of the Month**

### **August**

**Francesca V** – *for being flexible in different roles and going beyond assisting our residents and staff*



**Charlotte T** – *for being flexible in different roles and going above and beyond assisting our residents and staff*



### **September**

**Tamas T** – *For always being cheerful, polite and doing whatever needs doing. Tamas often goes above and beyond*



**Catrina B** - *For always being so welcoming, helpful and coffee maker extraordinaire*



### **October**

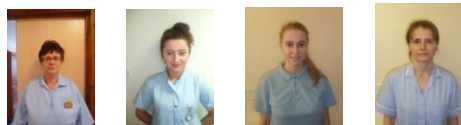
**Gemma G** – *Thank you for stepping in at short notice and for carrying out your role in a professional, calm and effective manner, in the face of an emergency situation.*



## **Change of Title**

Our Seniors are now referred to as Team Leaders and our Key holders are Shift Leaders.

## **Welcome to Our New Carers**



**Ana Francesca Kate Marina**

## **New Team Leaders**



**Gaby Magda**

**Goodbye** to Paula, Kylie, Aimee & Lorraine E.

## **Quality Assurance Forms**

Thank you to those that responded to our most recent quality assurance questionnaires. We had many positive comments ranging from excellent quality of service and thanks for finding lost items. We are currently looking at developing a reading area for our residents and planning some more animal related activities in the New Year. Please remember relatives/friends are always welcome to attend any of the activities within the home and details can be found on the Resident's and Relatives Forum Minutes that are sent out. Involvement of family members with reviewing the careplans for their loved ones is always appreciated and valued, if at anytime you are unsure when the review is due, or wish to be more involved please speak to the Team Leader on shift and they will coordinate. We also ask, if you have concerns or questions about the care your loved one is receiving, you approach the Team Leader on shift at that time, so these can be addressed promptly. Menu suggestions are being considered. Also any medical reviews such as blood sugars, are directed by the local surgery. Thank you again for your input this is the way we improve our service and all benefit.

**Events in the Home**  
**Our Annual Fete & BBQ**

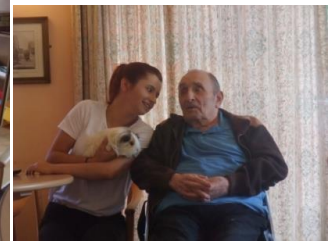
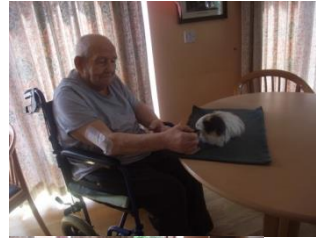


**Thank you to everyone who helped us to raise £255.50**

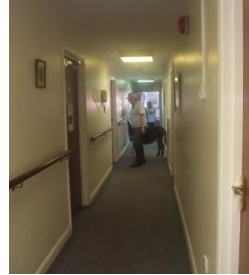
**Music for Health**  
**With Lynda**



**Cuddly Cavies**



**Miniature Donkeys for Wellbeing**



**Reminiscence Norfolk**



**Halloween**



**Bags to the future collections**  
 Thank you for your many donations.  
 Our last collection raised £48  
 Next collection is on February 21<sup>st</sup> Feb 2018

## Personal belongings



Just a little reminder to make sure that all of your relatives' clothing, shoes, slippers, Wallets, handbags, teeth, hearing aids, and glasses too are all marked with their name, all these items sometimes go missing and it is much easier to return things to the right person if they are marked with their name.

Also to remind you we cannot be held responsible for items, items of value or worse still sentimental value going missing, items are not covered for loss or damage by the Home; you must insure your own belongings. If something is especially dear to you please take it home and keep it safe.

### Iron on labels

15 Plain Name Labels £0.99

15 Printed Labels £1.99

25 Plain Name Labels £ 1.60

25 Printed Labels £2.99

50 Plain Name Labels £3.00

50 Printed Labels £4.99

[www.labelcreating.co.uk](http://www.labelcreating.co.uk)

email - [labelcreating@gmail.com](mailto:labelcreating@gmail.com)

## Keep the date free for our Residents and Relatives Christmas Party 2017!

**Tuesday 19<sup>th</sup> December**  
**From 14.30 onwards**  
**Entertainment by**  
**Paul & Jane Wortley**  
**Followed by a Buffet Tea**



**We hope you will be free to  
come along and join in the fun!**

## Room Vacancies / Enquiries

For all your enquiries, Please call Kim or Deb in the office, they will be happy to give you information and arrange a viewing

### Keeping in touch...

Emails are checked daily, if you would like to send a message to your relative/friend then feel free to email us. We will ensure your email is printed and delivered or read out on your behalf. Our email address is:  
[dereham@dorringtonhouse.com](mailto:dereham@dorringtonhouse.com)

### Contact details

Telephone 01362 695840

[dereham@dorringtonhouse.com](mailto:dereham@dorringtonhouse.com)

## Dates for Your Diary...

Everyone is always welcome to come along to any of our events;

21<sup>st</sup> November @ 11.00- **Residents & Relatives Forum**

23<sup>rd</sup> November @ 10.30- **Music for Health with Linda**

5<sup>th</sup> December @ 16.45-- **Christmas display by Busy Bodies Stage School**

11<sup>th</sup> December @ 14.00- **Entertainment by Chris**

12<sup>th</sup> December @ 10.30- **Christmas Coffee Morning including Raffle**

19<sup>th</sup> December @ 11.00- **Residents & Relatives Forum**

19<sup>th</sup> December from 14.30 onwards our **Residents Christmas Party**

20<sup>th</sup> December @ 18.30 **Olive Branch Carol Singers**

Website [www.dorrington-house.co.uk](http://www.dorrington-house.co.uk)  
and click on the Dereham logo

*We all wish you a Merry  
Christmas &  
A Happy New Year!*

