

DORRINGTON HOUSE (WELLS)



NEWS LETTER

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Lawrence's Column



Hello everyone,

I start this newsletter by saying Goodbye. I have been presented with a new opportunity and will be leaving after 20th August.

I would like to take this opportunity to thank you all for your support over the past couple of years, I have enjoyed every minute of it and I will miss you all.

We are pleased to announce we have a new Manager starting on Tuesday 8th August and she

is transferring from our Dereham Home with a promotion from being a Senior Health Carer there for two years and previous to that has many years of experience in Care Homes.



Please welcome Sotak, our new Manager

Shane Dorrington will continue to provide extra support here for a few months.

Now let's look back and see what has been happening over the past few months!

I hope you enjoy the read!

Congratulations! Employees of the Month



April: Cristiana - Because she works with care, friendship and loyalty to residents and the staff she works with. She is a happy jolly lady who is a pleasure to work with.
Nominated by staff.



May: Shirley - Her knowledge of the job is excellent. She never gets stressed under pressure and she is always kind to the residents. She always has time for them. The home wouldn't be the same without her. Nominated by staff.



June: Cristian - He is very helpful, always ready to help, very kind with residents and staff. He does his job very well. Nominated by staff.

Please note that Residents, Relatives, any Visitors and Staff can nominate any staff members, the forms are available next to the signing in sheet in the Entrance.

Residents Birthdays



July

Mary - 5th

Elsa - 5th

August

Philip - 13th

Yvonne - 23rd

September

Graham - 2nd

Edward - 6th

Margaret - 10th

Gordon - 12th

Brian - 21st

Birthday cakes made by our Cooks Costy & Martyn



Louis



Margaret



Mary



Elsa

Hair & Nail Health

Tina our Hairdresser comes in every



THURSDAY.

Tina & Emma the Foot Practitioners visit us every 4-6 weeks.

If you would like your relative to be seen by either please let a senior carer know and we will arrange it, they will also invoice you directly for any treatments.

Quality Assurance Survey

Thank you to those of you that have kindly completed the recent Quality Assurance Surveys we sent out to everyone. 12 were received back.

You said....

7 had all positive things to say about the care and support received.

2 would like more music or musicals included in our activities.

2 said the food could be better.

1 said some staff can be brusque but understands that sometimes they are under pressure.

We did....

We are adding music to our 10:30 and 14:30 snack times.

We encourage you to tell us specifically where the food "could be better" and you can do this in person, in writing via email or a note to the office.

We encourage you to let us know as and when a concern happens so we can address it promptly.

Thank you all again for taking the time to complete the survey.

Friends of the Home



Our entertainment, trips out and activities are funded by Friends of Dorrington House Wells. We greatly appreciate all of the donations that you make throughout the year, without your support these activities, which all residents really enjoy and which are a vital source of social and mental stimulation, would not be possible.

Events

Our residents were entertained by a newcomer to our home "Jackie Raven" who sang songs from the 40's & 50's, from "Pennies from Heaven" to "In the mood" by Glen Miller, it was a very enjoyable afternoon.



Louis



Eric



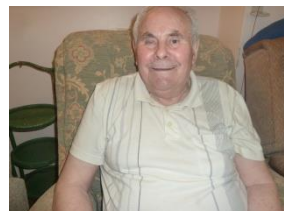
Sidney



Graham & Maurice



Mary



Bert



Wyn



Sue



Jackie



Jean



Alma

Extend Exercises With Shelley

Gentle and fun exercises, music and movements from George Formby to Cheerleading!



Joyce



Jean



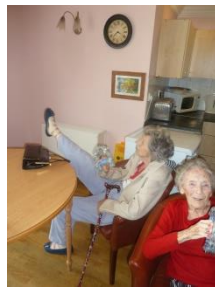
Louis



Eric



Philip



Doreen



Margaret



Mary



Shelley & Eric

Activities – Art Class with Art Therapist Sara Dyson



Mary



Alma



Sidney



Bert



Graham



We need your help!

We are looking for volunteers to help us with our future activities and to join Friends of Dorrington House Committee. We need ideas for activities that will bring some fulfilment to the lives of our residents, if you have any thoughts and ideas please let us know.

Tuck Shop (open 24hrs)

We stock a range of toiletries, bath foam, shampoo, toothpaste etc.

The care staff will help all our residents who want to visit the shop which is situated in Reception/Entrance. Should you not have any cash available; the Friends of the Home can invoice the person that deals with your financial affairs. **Should you or your advocate NOT wish us to purchase any items for you then please inform the management so we can document this on our records.**

Possessions and Valuables

Dorrington House is not insured against resident's personal effects, clothing, cash or valuables going missing, therefore residents or their nominated advocate or relative are advised to arrange your own household cover.

We also strongly advise that residents do not have cash in their possession in the home, we cannot be held responsible for any losses.

We can provide a bedside unit with a lockable drawer if the resident is able to be responsible for the key, but again, Dorrington House accepts no liability for any items going missing. (Please refer to your contracts.)

Residents & Relatives Forums

Resident & Relatives Forums are held on the third Friday of every month at 14-00. You are very welcome to attend to have your say on events & happenings in the home, we welcome any suggestions for forthcoming events or activities.

If you are unable to attend, but you would like to contribute you can leave us a note, send an email, phone or come in the office to discuss it.

Care Plan Reviews

We invite you to attend care plan reviews; we can be flexible on dates and times, please see a member of staff for more information, including dates for you loved one.



Wheel Chairs

Should your resident require a wheelchair, you will need to purchase one for them.

All Wheelchairs must be identified with the residents name and stored in their rooms.

Keeping in touch

Emails are checked daily, if you would like to send a message to your relative/friend then feel free to email us. We will ensure your email is printed, delivered & read out on your behalf. Our email address is: wells@dorringtonhouse.com

Upcoming Events & Activities

Extend Exercises

Tuesday 1st August at 15-00

Summer Fete

Saturday 5th August at 11-00 to 1400

Everyone welcome; raffle, stalls & barbecue

Saturday 5th August at 14.30

**Watching Wells Carnival Parade
(at the corner of Arch House)**

Holy Communion

Wednesday 9th August at 14-30

Gordon James singer

Thursday 10th August at 15-00

Church Service

Wednesday 16th August at 14-15

Residents & Relatives Forum

Friday 18th August at 14.00

Games with Amanda

Sunday 20th August at 14-00

Timescape

Friday 25th August at 15-00

Bingo

Thursday 31st August at 14-00

**Please see the posters displayed in
the home of our Monthly Activities**