

DORRINGTON HOUSE (WELLS)



NEWS LETTER

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Lawrence's Column



Hello everyone,

Spring seems to be upon us and we are starting to have some nice weather here in Wells.

Join me in looking back at what has been happening over the past few months and what we have planned for the future.

Hope you enjoy the read.

Congratulations to our Employees of the Month



January – Amanda, She has been amazingly helpful and always seems to go the extra mile when we visit, she is very kind and helpful. Nominated by relatives.

February – Madalina, She has done an excellent job covering 'in charge' shifts recently. Nominated by staff.

March – Daniela, for stepping in as Cook when Costi was on holiday and doing a very good job, also as a carer and kitchen support, again with efficiency and good humour and being generally helpful in which ever role she was in. Nominated by Staff.

Please note: Residents, Relatives, Visitors and Staff can nominate staff members, the forms are available next to the signing in sheet in the Entrance.



Hair & Nail Health

Tina our Hairdresser comes in every THURSDAY. Tina & Emma the Foot Health Specialists come in every 4-6 weeks. If you would like your relative to be seen by either please let a member of staff know and we will arrange it for them. They will invoice you direct for treatments.

Vacancies



We have employment vacancies for a part time or full time **Health Care Assistant, Support Worker, Senior Health Care Assistant and Cook**. Applicants can visit our website and complete an application form online or contact our office 01328 710861 to ask for an application form or email us on wells@dorringtonhouse.com

Keeping in touch....



Emails are checked daily, if you would like to send a message to your relative/friend then feel free to email us. We will ensure your email is printed and delivered or read out on your behalf. Our email address is: wells@dorringtonhouse.com

Residents Birthday's

Happy Birthday!



April

David S. 15th
Aubrey S. 29th

May

Malcolm K. 4th
Joan K. 5th
George P. 14th
Raymond H. 16th
Violet C. 18th
Anne B. 25th

June

Alan L. 26th
Shirley K. 27th



Ray, Philip, Susan and the others enjoying their journey through time!

Children from Wells Primary School are visiting our residents once a month!





Mike and Helen doing their legendary show!



Also a surprise gift from a very kind individual, flowers for all the ladies!



Cat's Pyjamas



A great show for all to enjoy!

Our residents in great shape! Richard Newman charming our residents



These are just a few of the Activities we had going on in the home in the last few months...

Friends of the Home



Our entertainment, trips out and activities are funded by Friends of Dorrington House Wells. We greatly appreciate all of the donations that you make throughout the year, without your support these activities, which all residents really enjoy and which are a vital source of social and mental stimulation, would not be possible.



Thank You!

We would like to take this opportunity to thank everyone for their kind donations over the past few months; it has made a real difference for our residents!

Also our Easter Raffle raised £147.00 for our Friends of the Home fund.

We need your help!

We are looking for volunteers to help us with our future activities and to join Friends of Dorrington House Committee. We need ideas for activities that will bring some fulfilment to the lives of our residents, if you have any thoughts and ideas please let us know.

Tuck Shop

Our Tuck Shop is open every day. The care staff will help all our residents who want to visit the shop which is situated in Reception/Entrance. Should you not have any cash available, the Friends of the Home can invoice the person that deals with your financial affairs. **Should you or your advocate NOT wish us to purchase any items for you then please inform the management so we can document this in our records.**



Wheel Chairs

Should you require a wheelchair, you will need to purchase one of your own. Wheelchairs must be identified with your name and stored in your room.

Possessions and Valuables

Dorrington House is not insured against resident's personal effects, clothing, cash or valuables going missing, therefore residents or their nominated advocate or relative are advised to arrange your own household cover.

We also strongly advise that residents do not have large amounts of cash in their possession in the home, we cannot be held responsible for any losses.

We can provide a bedside unit with a lockable drawer if the resident is able to be responsible for the key, but again, Dorrington House accepts no liability for any items going missing. (Please refer to your contracts.)

Residents & Relatives Forums

Resident & Relatives Forums are held on the third Friday of every month at 14-00. You are very welcome to attend to have your say on events & happenings in the home, we welcome any suggestions for forthcoming events or activities.

If you are unable to attend, but you would like to contribute you can leave us a note, send an email, phone or come in the office to discuss it.

Quality Assurance Surveys

We send these forms out twice a year, the forms are a great tool for monitoring the quality of our service.

We would like thank you for taking the time to fill them in.

We make changes to our service based on your feedback so please take this chance to voice any suggestions, grievances or ideas you might have and we will take them into consideration as appropriate.

Remember, if you want to raise any concerns whatsoever, our office door is always open, you do not have to wait for the forms to be sent out.

Care Plan Reviews

We have been tweaking the care plan review system recently and we've decided that care plan reviews will be every 3 months, with greater focus on changing the care plan as and when resident's needs change. We invite you to attend care plan reviews, we can be flexible on dates and times, please see a member of staff for more information, including dates for your loved one.



Date's For Your Diary

We hope you will be able to come and join us, and we look forward to seeing you there!

Extend Exercises  – **Tuesday 3rd May 15:30**

Art Class  – **Friday 6th May at 14:30**

Richard Lowe – Sunday 8th May 15:00

School children visit – Wednesday 11th May 13:15

Holy Communion – Wednesday 11th May 14:30

Dorrington House Wells 8th Birthday – with entertainment from Timescape Thursday 12th May 15:00

Cat's Pyjamas – Brill, Saturday 14th May 15:00

Mike and Helen -Tuesday 17th May 15:00

Church Service – Wednesday 18th May at 14-15

Resident Forum – Friday 20th May at 14-00

Richard Newman – Monday 23rd May 15:00

BUNGO -Friday 27th May at 14:00

Mandy Playing Games – Monday 30th 14:00

Please see the posters in the home for updated information on upcoming activities as the current schedule might change