
DORRINGTON HOUSE (DEREHAM)

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NEWS LETTER

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Hi Everyone,

Some Good News and Some Bad!

The BAD first!

The home was inspected in May and received some poor reviews. This report is now available on the CQC website and a copy of the Summary is displayed in the entrance lobby to the home.

The GOOD News (*there is more good than bad*)

We have taken staff to the Speech and Language Therapy Team (SALT). The staff thoroughly enjoyed the training and we are repeating this in August with another group of staff. The SALT team specialise in helping those people who have some form of Impairment which

means they have problems with swallowing and need specialised diets.

We have also finished the work on extending and upgrading our laundry, which means we have a dirty to clean work flow in that area. The staff who work in there say it is much improved.

An Officer of the Quality Assurance team from Norfolk's Social Services team visited the home and on 29 June and told the staff that she was impressed by the changes that had been implemented since May and she thought the atmosphere in the home was much more relaxed and inviting.

We can only hope that you, as a visitor to the home have also noticed the changes.

If you have any comments that wish us to be aware of, please feel free to complete a 'Tell us what you think form' which is available online or in the entrance lobby.

There is MORE GOOD NEWS!

The Inspectors from CQC came back on 14th July and also gave some very positive feedback about the care practices and staff morale.

Mixed GOOD and BAD!

Christine resigned from her post as Manager and it would be fair to say that it can be challenging to run the home without a permanent Manager in place. Since then, we have had an increased presence in the home and this will continue until we have recruited a permanent replacement. We have adverts out for the post and as yet, no applications.

THANK YOU

We recognise the added workload on our staff during the recent few months and would like to take this opportunity of thanking them very much for all their hard work.

The Inspectors have to come back before the quality ratings can change and this can be any time in the six months from May!

Message to the staff; keep up the good work!

Message to visitors; tell us what we can do better as we endeavour to constantly improve the service we offer in our Homes.

Steve and Lorraine Dorrington
July 2015



Residents Birthday Celebrations



JULY: John B 6th, Ida S 14th, Betty J 19th, Margaret 25th

AUGUST: Doreen S 7th, Arthur T 21st, Betty P 21st.

SEPTEMBER: Lilian S 2nd, James L 6th, Mary B 7th, Shelagh R, 15th.

Bags to the Future Next Collection 19th November



We collected 160 kg's
For our last collection on 10th July
And raised £64

**A big thank you to
everyone &
For all your donations and
continued support**

Events 2015

The Banjo Man



Music for Health With Lynda

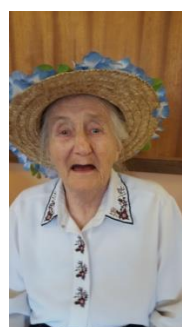


Banham Zoo visiting Roadshow





Our Summer Fete and BBQ



**WE RAISED £140.50
THANK YOU TO ALL OUR
RESIDENTS, FAMILIES,
FRIENDS & STAFF**

Welcome to New Carers - Patrick & Gemma



New Office Assistants Shane & Lloyd Dorrington



Carer Evelyn giving Ida a helping hand



Come Lunch with us ...



**Thank you to our families and
friends who joined in and
helped us raise £30 towards
our Friends of the Home Funds**

Congratulations to our Employees of the Month

May 2015 Claudia M – Claudia is very caring, a good senior, professional and confident in all aspects of her role.



June 2015 Evelyn F – Evelyn is such a caring and lovely girl, always smiling, lovely with the residents and always gets everyone to join in with karaoke, ensuring everyone enjoys the day.



July 2015 Renata G – Not to be forgotten as a hard worker, doing a wonderful job which sometimes includes working in the laundry.



If you wish to nominate an employee if you feel they have gone above and beyond their job role, forms are available in the foyer or from the office.

Many thanks to those who have nominated staff ☺

Room Vacancies

We currently have rooms available for residential care for older people and for older people with dementia.

Please speak to Deb in the office or the senior carer on shift or telephone 01362 695840 or email dhdereham@btinternet.com

Easyfundraising.....



Do you shop online?

Every time you shop you could be raising funds for Friends of the Home and it won't cost you a penny extra!

1) **Go to -**

www.easyfundraising.org.uk/friendsofdoringtonhousedereham and follow the simple steps to sign up

2) **Hit The Shops!**

When you shop online, visit easyfundraising first, click on the retailer you wish to use and shop as normal. Everything costs exactly the same.

3) **Earn Donations!**

With every purchase you make you'll raise a donation from the retailer. Your donations are then transferred to friends of dorrington house Dereham

There are over 2,700 retailers to choose from including.....



So go on.....join easyfundraising and make a difference to our resident's lives!

Dates for Your Diary...

Everyone is always welcome to come along to any of our events; please keep an eye on our notice boards for further details of other events too.

4th August @ 14.00 – **Songs by Paul Wortley**

7th August @ 15.30 – **Church Service**

12th August @ 10.30 – **Music for Health**

17th August @ 11.00 – **Residents & Relatives Forum**

25th August @ 13.00 – **Songs by Vicky**

21st September @ 11.00- **Residents & Relatives Forum**

23rd September @ 10.30 – **Music for Health with Linda**

Close Care Flats

We have vacancies in our Close Care Flats for residential care for older people.

Please speak to Deb in the office for more details and to arrange a viewing.

Contact details

Telephone 01362 **695840** (new number)

Email dhdereham@btinternet.com

Website www.dorrington-house.co.uk and click on the Dereham logo

Career Vacancies

We have employment vacancies, please visit our website for full details, applications can be completed online. You can also contact us via the office on 01362 695840 or via email dhdereham@btinternet.com